

JOB ANNOUNCEMENT

JOB TITLE	POSITION NUMBER
Office Manager-FOPC	
POSTING DATE	DEADLINE DATE
June 11, 2019	Until filled

POSITION LOCATION

Fort Oglethorpe Outpatient Clinic 1875 Fant Drive Fort Oglethorpe, GA 30742

GENERAL NATURE OF JOB DUTIES

Under broad supervision works and communicates with the general public, internal customers, and/or external customers to provide information and recommendations in order to meet the needs of the individuals served. Resolves complicated issues involving customer service and/or researches policies and procedures in order to respond to individuals served. Supervises Customer Support Representatives and Intake staff within the clinic and completes weekly administrative reports. Duties include assigning and monitoring clerical functions; reviewing and monitoring supply requisitions; Managing time and leave for clerical staff, monitors/supervises patient schedule, registration, financial counseling, medical records, upfront collections, data entry and cash posting. Primary shift is first shift, Monday through Friday 8:30 a.m.-5:00 p.m. but must have flexibility.

MINIMUM QUALIFICATIONS

Bachelor's Degree from an accredited college or university OR Three years' experience in a customer service setting communicating information OR Two years' of experience required at the lower level or position equivalent.

Preferred: Two years prior supervision experience in a fast paced, medical office.

HOW TO APPLY

Applicants should submit a **Lookout Mountain Community Services Application** to the following:

Lookout Mountain Community Services
ATTENTION: Human Resources Department
PO Box 1027
LaFayette, GA 30728
E-Mail: Jobs@LMCS.org

Telephone: 706-638-5580 x 4114 FAX: 706-638-5445

1700. 700 000 0440

Lookout Mountain Community Services Application can be found at www.lmcs.org or contact 706-638-5580 x 4114

Due to the volume of applications received we are unable to provide information on your application status over the phone. Applicants who are selected for an interview will be contacted to arrange for an interview. Applicants who have a disability, which require special accommodations should contact the Human Resources Department.

Lookout Mountain Community Services Application should be filled out carefully and completely with the last ten years of work history included. Attach documentation to support education/training/licensure certification. If your application is not complete you may forfeit the opportunity of an interview. Keep a copy of your application. Copying service is not available at LMCS.

APPLICANTS SHOULD NOT SUBMIT A RESUME IN LIEU OF A LOOKOUT MOUNTAIN COMMUNITY SERVICES APPLICATION.

In-House applicants will be considered prior to applicants being considered outside the agency.